§ 1 Scope

For the business relationship between the customer of powerperfect.co.uk Shop (company Goran Chemical Consulting Ltd - referred to hereinafter as powerperfect.co.uk) apply only these terms and conditions at the time of the order. This version is sent to the customer together with the goods.

§ 2 Offers

Offers in powerperfect.co.uk shop are subject to change. With the update of Internet Product range all previous offers become invalid. Distribution of leather cleaners and room odorizers/aromas are from United Kingdom Company and its subsidiaries

§ 3 Conclusion of the contract

- (1) The contract between the customer and powerperfect.co.uk comes only after customer places an order an order and its acceptance by powerperfect.co.uk. The order is made online by filling out and submitting the order form provided by powerperfect.co.uk and powerperfect.co.uk accepts the order and executes the delivery of the goods ordered.
- (2) The products can not be ordered anonymous and will not be delivered to persons under 18 years of age.
- (3) powerperfect.co.uk reserves the right not to provide the promised products in case of unavailability of the products. In this case powerperfect.co.uk inform the customer immediately about the unavailability and if payments already made, immediate refund will be issued or after consultation with the client we will deliver another product of equal value or deliver not currently available items at a later date.

§ 4 Prices

The prices at the time of order placement will be applied as indicated in web shop. All prices include VAT.

§ 5 Delivery

- (1) Deliveries are made worldwide.
- (2) The delivery takes place via the mail or parcel services in a proper packaging. The correct specification of the delivery address is the responsibility of the customer. In case of undeliverable address provided powerperfect.co.uk reserves the right to make the resulting damage claims.
- (3) For the damages resulted in mishandling of the packages during the transport and delivery by post office powerperfect.co.uk will not be held responsible for that.
- (4) Partial deliveries are permitted. powerperfect.co.uk reserves the right to deliver large quantities in smaller packaging format. The postal fee is charged in each case only once.
- (6) Ordering products outside the EU is limited to a weight of 2 kg and to an amount of 180 ml per package. If you want to order more than 2 kg of products or 180 ml of liquid aroma outside the EU, then you get full rebate but we need to split your order into multiple packets, which

must be paid extra. In this case you will be informed by us within 48 hours of order by email or phone. For larger orders we will be applying DG IATA regulations and proper packaging for air shipping.

- (7) Deliveries of these products in the United States is limited to a maximum weight of. 2kg or 90 ml of aroma fluid. All products are sent from Europe.
- (8) Calculation for delivery to the delivery address of the customer in addition to the purchase price is done by powerperfect.co.uk the this includes VAT. The postage (postage and registration fee) is EURO 7.90 for deliveries within Europe and 14.90 for delivery Worldwide
- (9) Delivery timeframe are not binding, unless in a written order confirmation otherwise provided. powerperfect.co.uk strives to deliver the ordered goods within Europe within 5 working days to the customer. For deliveries abroad, further delays may arise that are outside the responsibility of powerperfect.co.uk.
- (10) the delivery time begins after the confirmation of order. The delivery time is met if the goods are on stock. In case of problems due to force majeure or some problems in stocking, the delivery period shall be extended by that period.

§ 6 Right of the customer to return the products

(1) The customer has the right to return the goods within two weeks after receipt without giving any reasons to powerperfect.co.uk.

The return request must be in writing sent to this address:
Goran Chemical Consulting Ltd
40 Gracechurch Iplan
London
United Kingdom
EC3V0BT

The customer shall bear costs (registered mail) and risk of returning.

- (1) Leather cleaner bottles can be returned only in original packaging with undamaged original seal.
- (2) powerperfect.co.uk will refund the customer already made payment less any expenses.

§ 7 Payment

- (1) By submitting the order, the purchase price will be due. The purchase price consists of the purchase price less any rebates and the postal fee and the fees,
- (2) Payment shall be made either:
- (2a) by credit card (Eurocard, VISA, MasterCard)
- (2b) by cash on delivery
- (2c) advance to the account:

For all orders

GBP (British Pound) Account:

Goran Chemical Consulting Ltd

Natwest Bank

Liverpool Street Station Branch

PO Box 282 216 Bihopsgate London

EC2M4JH

sort code 503020

account number 26523841

For all valid orders placed: bank charges - especially foreign bank charges - bears entirely the customer.

- (1) In case of partial deliveries can goranchemical.com require a pro-rata payment in accordance with previous delivery.
- (2) If the customer defaults on payment, powerperfect.co.uk charges an interest at the rate of 18%.

§ 8 Damages

powerperfect.co.uk is liable only for typical damages.

§ 9 Warranty

- (1) The warranty period is one year after receipt of the goods. powerperfect.co.uk makes only warranties for defects that existed at the time of packaging and delivery. Small commercial and technically unavoidable defects in quality are not covered by the warranty
- (2) A defect in the goods quality shall be notified in writing. Obvious defects must be notified within two weeks of receipt of goods. The notice period is preserved by sending the notice of defects. Recipient of the defects and defective goods is

Goran Chemical Consulting Ltd

40 Gracechurch St Iplan

London

United Kingdom

EC3V0BT

- (3) In case of defects powerperfect.co.uk first choice is to remedy the defect (repair) or substitute delivery.
- (4) The cost of returning the goods to the customer. This will be refunded by powerperfect.co.uk with legitimate complaints.
- (5) powerperfect.co.uk will pay the damages only if the damage was caused by intent or gross negligence, or if a breach of essential contractual obligations has occurred.
- (6) If breached a contractual obligation, liability of powerperfect.co.uk is limited to the typical, foreseeable damage.
- § 10 Retention of Title
- (1) The delivered goods are the property of powerperfect.co.uk until full payment of the delivered goods is received.
- (2) The assertion of property rights and the seizure of the delivered goods shall not constitute withdrawal from the contract unless it is expressly declared by powerperfect.co.uk

§ 11 Privacy Policy

Data is securely stored during order processing. All personal data is handled confidentially. Disclosure to third parties may occurr only after the prior written consent of the customer.

§ 12 Miscellaneous

- (1) The legal relationship of the parties is subject to UK law.
- (2) The court of jurisdiction is London
- (3) Any invalidity of any provision of these Terms shall not affect the validity of the remaining provisions of the Terms of Use. Invalid provisions shall be replaced by one that most closely the intended economic meaning of the invalid provision.

§ 13 Providers Information

Your contractor, operator and contact for this shop is powerperfect.co.uk
Goran Chemical Consulting Ltd
40 Gracechurch St Iplan
London
United Kingdom
EC3V0BT
Support

Telephone: +44 7752 838873 (Mon-Fri 9:00 - 16:00 clock)

Email: info@powerperfect.co.uk